

{Excerpt from the CenturyLink Agreement with the Town of Boulder Junction:}

**Specific Deliverables:**

1. The Company shall build the broadband communications facility described in grant application and summary above.
2. The Company shall provide the Town with timely Project Status Reports describing the progress on Project.
3. The Company shall comply with all applicable federal, state, and municipal laws, codes, and regulations for the work performed under this project.
4. The Company shall be solely responsible for applying and obtaining all construction permits, rights of way, and easements needed for construction regardless of land ownership.
5. The Company shall provide copies of all status reports and notices sent or received from the Wisconsin PSC concerning this project.

6. The Company shall utilize a new ordering and account management process that will allow customers to order, pay and manage their account 100% online. The customer will be able to pre- order service 45 days before the estimated construction date. This is an all in one service and

support model using a dedicated team. The customer will receive a pre-construction postcard 60 days before launch, based on pre order capable address that are provided to Company. The Company shall provide customer service, including troubleshooting, to any subscriber of broadband services that Company provides as a result of this project. The Company will utilize its new ordering and account management process along with a chat function to knowledgeable staff on this project to be used by property owner/customers for duration of project. The Company will request that the property owner communicate property maps, and other items for this project.

7. Town shall provide Company with address list of property owners who are interested in receiving service drops on their property.
8. Company shall place service drops along driveways on private property or for businesses using the same path as other utilities.
9. Company shall be solely responsible for prompt repair/restore of any damage done to public right of way and private property as a result of construction activities associated with this project.

**Private Property Owner**

Each property owner will have the option to participate in this project to bring fiber services to their business/ residence as follows:

1. Company shall obtain property owners' consent for construction of service drop on property owner's property. Property owners have the option to decline to be provided service and the option to prohibit construction on their private property independent of Town's engagement of Company on this project.
2. The property owner may provide Company with map showing additional information on the location of any underground items (irrigation, wiring, etc.). The Company will attempt to avoid underground facilities when underground fiber is installed, following One-Call locate procedures. Property owner may also mark approximate building location of where fiber coil is to be placed.
3. Company shall notify Diggers Hotline to obtain a locate request of public utilities on private property.
4. Company is solely responsible for repair/restore of any damage done to private property as a result of installing fiber for this project. Town shall have no responsibility for repair/restore to private property.
5. Property Owner/Tenant will work with Company, independently of Town, to schedule technician to install the optical network terminal (ONT) device needed to turn on services using the fiber. Company shall provide Property Owner/Tenant with any requirements for the ONT installation and ongoing use. If the property owner does not identify to Town their interest in obtaining services by due date, and then later decides that he/she wants service, the property owner shall notify Company directly of their interest.
6. Company shall determine when to install service when installation does not interfere with Company's obligations under this agreement. If the project is open, Company will provide service drops regardless of drop length to all property owners/tenants who have placed an order for service without any additional cost to the Town or property owner/tenant. If the project is closed, the Company will follow its process and procedures for drops.